

Chr. Olesen Group Quality Policy

Mission

Chr. Olesen Group believe in being the reliable distribution partner. We have been succeeding in that for decades.

Vision

We strive to be perceived as the best link between manufacturers and customers of ingredients for the feed, food, pharmaceutical and technical industries.

Background

To safeguard the customer satisfaction This Chr. Olesen Group Quality Policy represents the mandatory demands of how we ensure that our reliable distribution services meet the highest standards in relation to product safety, general safety and quality in everything we do.

The Quality Policy is mandatory for all entities in the Chr. Olesen Group.

Chr. Olesen Group Quality policy

Chr. Olesen works constantly to implement a robust safety culture across the organization to protect the business.

The Quality Policy represents the statutory terms of safety and quality in our product, processes and services for the entire Chr. Olesen organization and cover all entities in the Chr. Olesen Group.

The Management including the product managers of Chr. Olesen are committed to ensure its achievement by resources to implement the needed systems and processes.

For some entities the legal requirements might include further demands of which Chr. Olesen must comply.

Product Safety and Quality

Chr. Olesen distributes high quality and safe products, which are fulfilling the statutory and regulatory requirements, i.e. certifications and legislations. The focus is to provide a high level of product safety with attention on the awareness of safeguarding a good safety culture, as well as to ensure the sourcing and distribution of required quality products and services to our customers.

We emphasize to avoid any hazards, and to provide the highest quality in our products according to the current specifications and services to our customers by taking the following actions:

- Selecting suppliers already well established in the feed, food and pharma markets which provides a high standard of products and services.
- Approving and qualifying all international Manufacturers and Suppliers.
- Approving of all products based on risk assessments to ensure product safety.

- Applying a risk-based approach based on HACCP principles for feed, food and intermediates products.
- Ensuring high level of security throughout the supply chain to avoid and protect against product adulteration.
- Good documentation-practice of all processes in relation to product safety, quality and distribution services via the established Quality Management System.
- Guaranteeing 100% traceability in our Supply chain processes.
- Ongoing improvements in relation to product safety and quality in our Quality Management System.

Further, Chr. Olesen ensures to appoint well-established high-quality suppliers that can supply Chr. Olesen with the high-quality and at the safety standards we request.

On the customer side, all customers must be credit-insured to do business with Chr. Olesen.

We have a non-tolerance for any kind of fraud and work to avoid any type of adulteration in our products or business.

The employees at Chr. Olesen are all highly skilled people within their fields of responsibility. This is prioritized and accompanied by the company's training programs sponsored by the management.

Reliability is the quality assurance of everything we do.

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